

SICMAA

Established in 1982

43 Years of Community Services



ANNUAL REPORT 2024-2025



Springvale Indochinese Mutual Assistance Association

Hiệp Hội Tương Trợ Người Đông Dương Springvale

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THANK YOU

SICMAA Inc.

Thank you for your
wonderful contribution of

\$ 6,312.35

to the 2025 Good Friday Appeal

You helped us raise

\$23,822,792

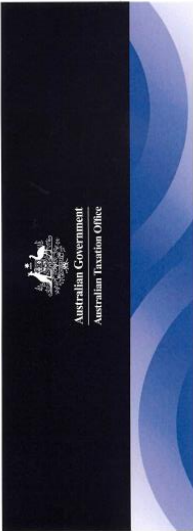
for The Royal Children's Hospital.

Rebecca

Rebecca Cowan
EXECUTIVE DIRECTOR







Certificate of Appreciation

Presented to
Springvale Indochinese Mutual Assistance Assoc. (SICMAA Inc.)

In recognition of your valued service to the Australian Community through your participation in the Tax Help Program.

Rob Heferen, AO
Commissioner of Taxation
2024



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Aims and Objectives

SICMAA is a unique charity and welfare organisation, which has - as its principal aims - the following objectives:

1. To create an environment in which Vietnamese people work together towards the achievement of their common goals.
2. To facilitate the integration of the Vietnamese Community into Australian Society.
3. To provide free-of-charge, direct practical assistance and counselling services to the disadvantaged Vietnamese people in the Australian society who may suffer disadvantages due to lack of English and/or equal access to mainstream services in order to improve their conditions and their equal participation in the society.
4. To allow the office to be used to capacity. This includes English classes, training and activities.
5. To provide access to elderly and disabled who may wish to use the facility.
6. To promote the spirit of mutual assistance within the Association and in relation with their ethnic groups.



SICMAA'S SERVICES

VIETNAMESE ACTIVE LIVING GROUP

- *Support care recipients*

FAMILY SUPPORT

- *Family violence*
- *Parent/Child relationships*

HOPE PROGRAM

- *In language counselling for Vietnamese who are affected by gambling harm issues*

EMPLOYMENT AND TRAINING

- *Referrals*

EDUCATION

- *Pre-accredited Bilingual English Literacy & Numeracy Program*

HEALTH REFERRAL

LEGAL REFERRAL

VIETNAMESE CULTURAL AND CUSTOMS

- *Providing talks and information*

DISCRIMINATION

- *Information and Advice*

RECREATIONAL ACTIVITIES

- *Sporting groups*
- *Line dancing group*

TAX HELP

- *Tax return lodgement for low income earners*



PRESIDENT'S REPORT

Mrs. Be Ha, OAM, JP

Distinguished guest, Ladies and Gentlemen,

On behalf of Sicmaa's Committee of Management, I would like to extend a very warm welcome to each and everyone, guests and members alike, who is here tonight.

Tonight, we are celebrating another great milestone that Sicmaa has chalked up in the service of disadvantaged and multicultural people in the South-Eastern region of Melbourne. 43 years may not sound that long, but if you put your mind into it, it represents a whole generation of people and families that we have served.

Sicmaa, in its roles and services, has been integral contributor to this great success stories of the Indo-Chinese people in the South-East Region of Melbourne from the early days 43 years ago.

It has never been an easy task to maintain a charity, a voluntary welfare organization, which relies totally on the work of volunteers and the continuation of government funding for 43 years. There were times when we thought our services and association would have to close down, but spirit of "never say die " and "never give up " of a refugee/migrant had kept us going and helping.

Our programs were carried out successfully:

- ❖ Integrated Family Violence Support Service
- ❖ In-Language Gambling Counselling and Support Services
- ❖ We proudly produced the wonderful 2025 Sicmaa's Calendar , it has been funded by Department of Health – Gamblers Help – Gambling Harm Prevention and Response.
- ❖ South East Family Service
- ❖ Sicmaa's English language and Computer program
- ❖ Tax Help
- ❖ The power of linguistically and Cultural program : Vietnamese Active Living Group and Carers group. It has been funded by Alfred Health . We create this very special program for the Vietnamese care Recipients , not only assist them to be happy and more confidence in their life but also help their carers to alleviate the burden as well as restore their physical and mental health.
- ❖ We continued to support the Royal Children Hospital 's Good Friday Appeal (Tin shaking)



❖ Sicmaa is partner with so many organisations, groups and network in the South East Region in many ways to carried out many, many, many activities

❖ We also are so proud to be a member of Vietnamese Museum Australia
VMA 43 years have passed for Sicmaa and it has been a long and hard but rewarding journey. So many things have happened, staff come and go, programmes and services star and end but one thing does not change and that is Sicmaa's compassion , kindness, commitment, drive and passion to work tirelessly for the disadvantaged Indo-Chinese people in Victoria. With all your support and help, we will continue for another 43 years and beyond to serve for the community. Our goal is to create a lasting impact on the lives of those we serve.

Without their compassion. kindness and generosity to help another fellow human being, SICMAA would not be here today.

On behalf of the Management committees' members and staff of Sicmaa, I would like to take this opportunity to express my sincere thanks to :

My fellow Executive Committee of Management members for their tremendous support.

Miss My Dung Nguyen, Co-Ordinator of Sicmaa for her caring and professional service to the community.

Sicmaa's staff, co-located staff, visiting workers, volunteers and students for the support and assistance to our association.

Thank you for attending this 43rd AGM and celebration with us. We are looking forward to receiving on-going support from you all in the coming years.

Springvale Indochinese Mutual Assistance Association (SICMAA)
BE HA OAM/JP
President



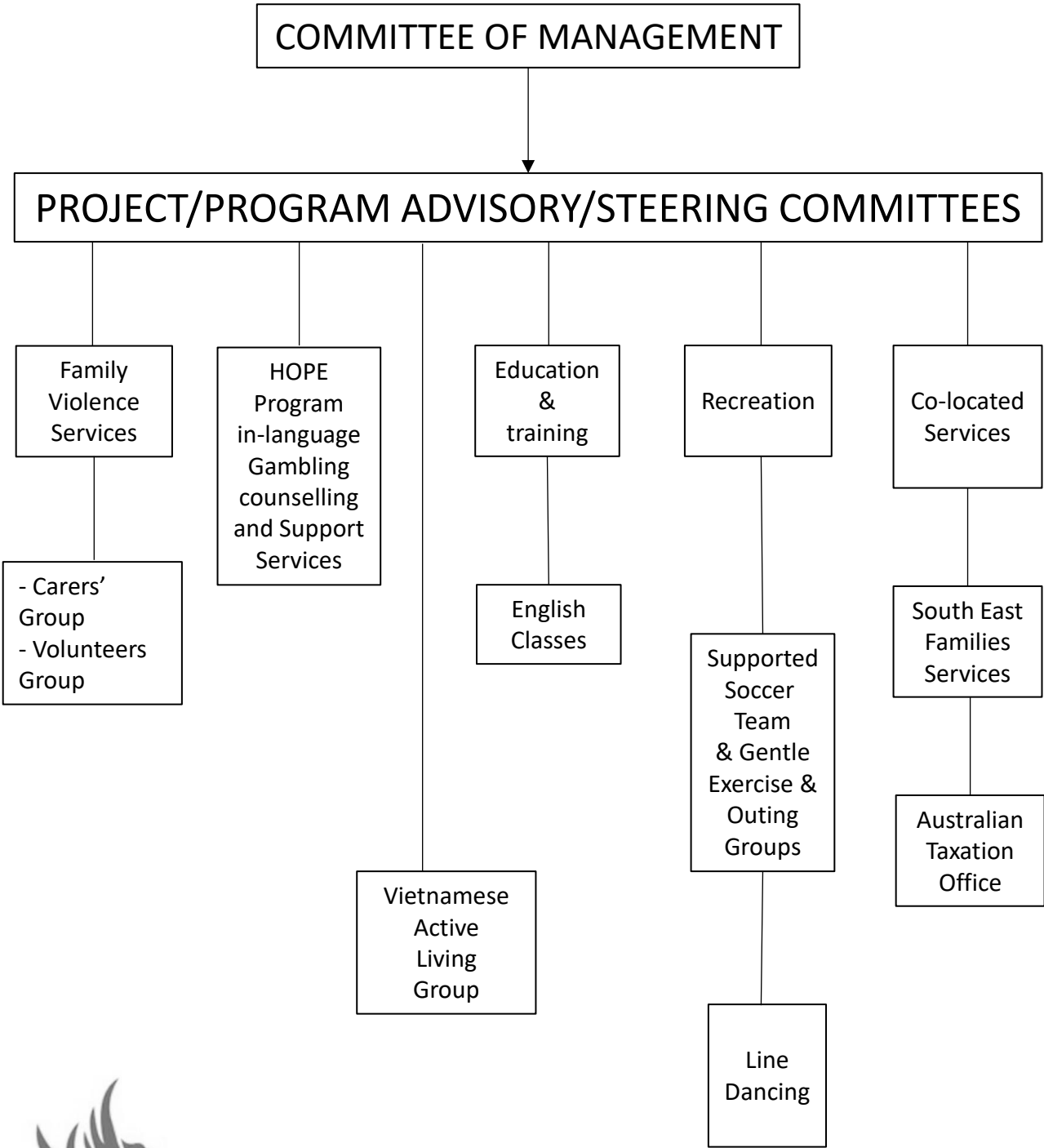
COMMITTEE OF MANAGEMENT 2025–2028

<i>Hon. Presidents:</i>	MR LE BUI MR HOANG TRAN J.P.
<i>President:</i>	MRS BE HA, JP, OAM
<i>Vice President:</i>	MR ANH VAN NGUYEN
<i>Public Officer:</i>	MR ANDY TRAN
<i>Treasurer:</i>	MRS THUY FORMOSA
<i>Members:</i>	MR TRI HA MS HOA TRAN MS AN NGUYEN MS CUC NGUYEN MR CHUONG PHAM MR SANG TRAN MRS MAI PHUNG
<i>Advisors:</i>	MR JOHN KEYSERS



ORGANISATION CHART

SICMAA'S SERVICES CHART 2025-2028



STAFF CO-LOCATED STAFF & VOLUNTEERS

STAFF

MY DUNG NGUYEN
Family Support Worker

BIC GRETTY
Counsellor

CHI LANIGAN
*Vietnamese Family Violence and
Family Support Worker*

PHIEM TRAN
Community Development Worker

LINSAY MARGOLIS
English Tutor

ANDY TRAN
English Tutor

MINH LE
English Tutor

JOHN KEYSERS
English Tutor

DRUSILLA GONSALVEZ
English Tutor

DAVID FULLER
English Tutor



CO-LOCATED WORKER

MY DUNG NGUYEN

*Family Support Worker
South-East Family Services*

VOLUNTEERS

THUY FORMOSA

Tax-Help Volunteer

HIEN SKORIN

IT Support



SUPPORTING VOLUNTEERS GROUP

BINH TRAN

VAN NGUYEN

HONG THI TUYET HO

KIM CHAU HOANG

MINH TAM HOANG

KIM ANH PHAM

MATHEW DAN

THANH DAO

MAI PHUNG

CAM HAO HUYNH

THO LAM



The Premier's Australia Day speech

Acknowledgement of Country

I'd like to acknowledge the Traditional Owners of the land we are meeting on today, the **Bunurong and Wurundjeri People**, and pay my respects to their Elders past and present.

I extend that same respect to any Elders and Traditional Owners here today.

I'd like to thank Bunurong Elder, Uncle Mark Brown, and Wurundjeri Elder, Aunty Annette Xiberras, for welcoming us to Country.

I also want to acknowledge that, for many Victorians, including First Nations people, this is a difficult day.

But however Victorians choose to mark it, I know that we will do so respectfully – and with a shared commitment for a brighter future.

Acknowledgements

I extend my appreciation to **Her Excellency Professor the Honourable Margaret Gardner**, Governor of Victoria, for hosting us.

Can I also acknowledge:

- Lieutenant-Governor of Victoria, **Professor James Angus**, and **Helen Angus**
- Chiefs of the Defence Force in Victoria:
 - o Brigadier **Cameron Purdy**
 - o Captain **Ben Favelle**
 - o Air Commodore **Joseph Medved**

- Representing the Leader of the Opposition, **David Davis**
- Members of the Consul Corps in Victoria
- Australia Day Ambassadors
- Distinguished guests, ladies and gentlemen.

Finally, I want to acknowledge the many leaders and members of Victoria's multicultural communities who are here with us today.

50 years of the RDA

Australia Day prompts us to think about what it means to be Australian –

Who we are, where we've come from, and what we want for our future.

It's also a day when, at ceremonies and sausage sizzle across our state, those who have chosen to make their home here, become citizens.

These new Australians, come from countries all over the world, bringing their culture, their traditions and their stories.

And we are all richer for it.

Today, multiculturalism is such an enormous part of who we are, that it's easy to forget it's something our country... didn't always embrace.

This year we mark the 50th anniversary of the Racial Discrimination Act.

It meant – for the first time – Australians couldn't be judged by the colour of their skin, or the country they'd been born.

The Act had a simple premise that enshrined the “fair go” that Australians hold so dear:

Equality for all, regardless of race, colour or the country you came from.

It was also the first time Australia affirmed its multicultural identity –

When then-Prime Minister, Gough Whitlam proudly stated that we were not just a multicultural nation, but “a remarkably diverse and successful one.”

With the benefit of 50 years' of hindsight, we see how much these words ring true...

And how lucky we are to live in a place that they do.

Vietnam War

At the same time as Australia took this enormous step to define itself as a multicultural nation...

The Vietnam War came to an end.

To the world, that meant closing the book on a bloody conflict in our history.

But for so many in Vietnam, it started a new era of fear and persecution.

Desperate to escape, refugees took to tiny boats to brave the open seas

They battled hunger and thirst; exhaustion and exposure.

For Be Ha, it was a “nightmare journey.”

In 1979, she said goodbye to her parents, not knowing if she'd ever see them again.

And she came with her husband, her son, and her daughter to Australia, hoping for a new start, in peace and safety.

The family were settled in Springvale, in a local hostel.

Be worked three jobs – in a factory, an aged care home, and a supermarket – working seven days a week.

It was, of course, a difficult thing, to start a new life in a new country.

She didn't speak the language; the customs were strange; and the food was unfamiliar.

But Be says the Australian people welcomed them "with open hearts and open arms".

Through a "friendship program" for new arrivals, an Australian family took the Has under their wing.

Every weekend, they came to visit in the hostel, or picked up the Has [HARS] to drive them back to their own home.

Be calls them her Australian mum and dad.

And when Be and her family moved out into their own apartment, they gave her the furniture – including a wardrobe she still cherishes today.

The warmth of that welcome and that kindness left a deep impression.

And Be went on to found the Springvale Indochinese Mutual Assistance Association to support other families:

"To help those who came after us," she says.

"To share and say thank you to those who helped us."

Ladies and gentlemen, Be is here with us today – and I'd love it if we could give her a round of applause.

Closing

I wanted to share Be's story, for a few reasons.

Firstly, because I believe it speaks to the promise of multiculturalism:

Those who've come here to improve their own lives – and in the process – improve everyone else's.

Second, because I know the anniversary of the Vietnam War this year is deeply important to so many Vietnamese Victorians:

Vietnamese communities who are proud and strong, and fly the yellow flag of South Vietnam to show what they've overcome.

And finally, while the introduction of the Racial Discrimination Act marked a turning point, and a moment of embracing our multicultural identity...

I know that the success of multiculturalism in our state really belongs to all of you:

The community leaders and community members who have given so much of your time and energy to make our nation what it is today.

Today, Victorians come from more than 300 ancestries...

Speak more than 290 languages...

And practise more than 200 faiths.

Restaurants in our suburbs serve dumplings and dhal, gyoza and gozleme...

And local communities come together to celebrate Christmas and Easter...

But also, Lunar New Year, Tet, Hannukah, Holi and Eid.
That's why I want to finish as I started, by saying thank you.

To our multicultural community members and leaders...

Thank you for being here today...

Thank you making us *who* we are today.

I would now like to invite you all to join with me in reading the Australian Affirmation:

The very same affirmation that thousands of new Australians will be making at citizenship ceremonies across our country and state ...

As an Australian citizen

I affirm my loyalty to Australia and its people,

whose democratic beliefs I share,

whose rights and liberties I respect,

and whose laws I uphold and obey.

Thank you.

Hon. Jacinta Allan MP
Premier of Victoria

14 November 2025

Message from the Chairperson

It is with great pride that I send this congratulations message to Mrs Be Ha OAM, President of SICMAA, the Committee, staff and volunteers for another year with meaningful work and impactful achievements.

SICMAA has long been an organisation that operates with a clear purpose and vision, always collaborating and partnering to support clients in the most meaningful way possible. The clients, their families and friends are at the core of SICMAA's work which incorporates a holistic approach to wellbeing and service delivery. Importantly, SICMAA remains steadfast and consistent in its relentless advocacy for resources to support people, be it in prevention of gambling addiction, seniors wellbeing, prevention of family violence or employment. Your track record is your strength, and your work speaks volumes of who the people behind this organisation and what you stand for.

I am particularly appreciative of the long-standing contribution to, advocacy for and the promotion of the Vietnamese heritage, factors that support belonging and pride for Australians of Vietnamese background. SICMAA's support for the first ever Vietnamese museum in Australia is a demonstration of the leadership team's clarity of purpose in multicultural Victoria and Australia.

Congratulations on your 43rd anniversary and best wishes for another year ahead.

Yours sincerely



Vivienne Nguyen
Chairperson
Victorian Multicultural Commission



Dear Be Ha

It is my pleasure to add some words to the SICMAA Annual Report

The Vietnamese Museum Australia is honoured to have SICMAA as one of its members. As a respected and long standing organisation in the Vietnamese Australian community, SICMAA helps keep alive at the traditions and stories of the refugees and their families.

2025 marks the fifty year anniversary of the Vietnamese settlement in Australia. And for forty three of those years SICMAA and Be Ha have played a vital role in assisting individuals and families with resettlement here. It is an enviable record of which SICMAA should be very proud.

It is no surprise to me and the VMA that Be Ha is a finalist in the Senior Victorian of the Year Award. Her tireless work for not only SICMAA but for other refugee related causes is well known and widely respected. Those efforts have seen a partnership between SICMAA and the VMA grow, and we look forward to opening the Vietnamese Museum with Be Ha and SICMAA at our side.

Congratulations on another year of great service to the community and we look forward to many more.

Warmest regards,

Bruce Mildenhall
Board Chair
Vietnamese Museum Australia



Hope Program

Counselling and Support Service

in 2024-2025

*You're meant to lose, more than you win:
Know what's behind the game(1)*

Gambling counsellor – Bic Gresty
Community Development Officer-Chi Lanigan



CGD Mayor in Gambling Harm Awareness week at SICMAA in October 2024

The following statistic and table are published by the City of Greater Dandenong (CGD) and the Victorian Gambling and Casino Control Commission (VGCCC) in 2024-25

For the 2024-25 financial year, Victorians lost over \$7.3 billion to different types of gambling. Taxes and levies paid to the state of Victoria totalled over \$2.4 billion

Gambling product	Victorian player loss (\$million)	Taxes and levies paid into the consolidated fund (\$million) *
Poker machines – hotels and clubs	3,145.08	1,312.81
Melbourne casino – poker machines and table games	957.83	176.31
Lotteries (Victoria only)	766.64	605.41
Wagering – wagering and betting licensee Tabcorp##	737.8	110.67
Wagering – other entities##	1,726.70	251.44
Keno – keno Licensee TLC^	42.49	10.3
Keno – keno Licensee Lottoland^	8.21	1.99
Keno – other entities^^	0.3	0.07
Total	7,385.05	2,469.01



Legal gambling in Victoria includes sports betting, racing, lotteries, keno, lotto, electronic gambling machines (EGMs or ‘pokies’) and the Casino.

Victorians have lost a staggering \$3.145 billion on poker machines in 2024/25, fueled by a massive \$115 million jump in losses in just 12 months. The accelerated annual loss represents the largest year on year jump in losses in Victoria's history

EGMs in particular, account for nearly half of all legal gambling losses and most problems, as they are widely accessible and provide people with the means to gamble continuously.

In 2024-25, \$141 million was lost to EGMs in Greater Dandenong - an average of \$387,000 each day, and equal to the cost of adequately feeding 46,500 children for one year.

Currently, 928 EGMs operate at 14 clubs and hotels within Greater Dandenong – the fifth highest number among the Victorian municipalities. Under State Government regulations, 989 EGMs are permitted to operate in this municipality. This means that 61 more may be installed in local venues before the cap is reached (Gambling Facts by CGD)

Facing with the negative effect of Gambling harm which has been impacted on our community, SICMAA Counselling and Support service has been working hard with the community to prevent gambling harm, provide support and reduce gambling stigma by continuing to keep the connection with the Vietnamese community, organising healthy activities, information sessions and training to educate the Vietnamese community enhancing their understanding about gambling harm, how to prevent it, minimising stigma, promoting service available & seeking help early by accessing Gamblers’ Help counselling and support services to prevent crisis.

SICMAA’s Counselling and support service – Hope Program

We would like to express our deep gratitude to the Department of Health, the funding body, SICMAA Management & committee, our volunteers, our partnerships for fantastic collaboration, professional support and tireless efforts and contributions to achieve the positive outcome for the Vietnamese clients who have affected by gambling harm throughout the year.

In 2024-25, we have provided cultural, therapeutic counselling and support service for 121 Vietnamese clients including face-to-face, outreach and 4 Psychoeducational counselling groups.



Individual counselling:

Screening and assessment: tools are used such as rating scales, DSM-5 diagnosis, Brief biosocial gambling screen, genetic bio-psycho-social framework, and suicide risk assessment.

It is vital that counsellor responds in a sensitive and non-judgmental way to assist the Vietnamese clients expressing how they feel about the gambling harm and how the negative issues affected their lives. Reframing stigma and shame to encourage clients talking openly to find options in order to resolve their dilemmas, assist them to be aware about their mental health challenges, develop coping skills and improve overall well-being for the purpose of self-actualization and rebuilding their lives.

A range of therapies and strategies are used to assist the Vietnamese clients including One session therapy, Cognitive Behaviour Therapy, Mindfulness, relapse prevention, dealing with craving & irrational thoughts, Family inclusion, Motivational Interviewing, and self-help tools etc.

4 Psychoeducational Counselling Groups:

Groups 1: “Gambling harm prevention – Practice healthy lifestyle” There are 15 participants

Groups 2: “Gambling harm awareness and Mental health prevention”. There were 13 participants

Groups 3: “Building positive relationship and problem-solving plan”. There were 14 participants

Group 4: “Mental health illnesses related to gambling harm”. There were 13 participants



Counselling group: Gambling harm prevention, 3/7/24





Counselling Group “Building Positive relationship”, 17/04/25

We have worked collaboratively with relevant service providers such as Gamblers’ Help Southern, Better Health Network, Intouch, Orange door, Magistrate Court, VIC legal Aid, Centrelink and Police to achieve better outcome for the Vietnamese clients

We found the common issues when working with the Vietnamese clients who affected by gambling harm are financial difficulty, family violence, unemployment, mental health issues, relapse and cost of living.

We assist Vietnamese clients who are affected by gambling harm to achieve their goals including stop or reduce gambling, understand about gambling harm, mitigate gambling stigma, encourage seeking help earlier, and relapse prevention. Their goals also include to enhance their psychological & emotional health, rebuild their lives after separation & divorce because of family violence related to gambling harm as well as establishing social connections, enhance general knowledge about health, social & legal issues, and practice healthy lifestyle to maintain their general health and well-being.

Healthy activities to prevent gambling harm in 2024-2025

We organised workshops, information sessions with vary topics in health, legal & social system, gambling harm prevention, healthy activities to enhance knowledge for the Vietnamese community, encourage “Talk, Share, and Support”, raise awareness “what’s behind the game meant to lose more than you win”. All healthy activities aim educate the Vietnamese community better using their spare times minimising gambling harm.

We have been worked collaboratively to assist the Vietnamese community to understand services available and building their confidence to access services when they need it.



Healthy activities including training, outings, walking in the local park, yoga classes, family day out together which were provided the Vietnamese community an opportunity to make friends, share their stories, and learn new things to build the strong connection and minimise gambling harm

Key partners are

- Work with GP, Monash Health & Alfred health to assist the Vietnamese affected by gambling harm having general and mental health illnesses.
- Refer Vietnamese clients to Intouch, Centrelink and Better Health Network for financial counselling and assistance.
- Refer Vietnamese clients to Australian Hotel Association and Casino for self-exclusion program to stop gambling.
- Work with VIC Legal Aid, Intouch, Orange Door, Centrelink, City of Greater Dandenong – Family Service to assist the Vietnamese with family violence related gambling harm.
- Assisted Vietnamese clients who were referred by Magistrate Court and Dandenong Correction to complete mandated gambling counselling.
- Refer Vietnamese clients who are struggling with living cost to food banks and charity organisations for food hampers and vouchers.

We bring the community together by organising recreations, yoga classes, workshops, information sessions, community feedback, cultural events & celebrations, and working with partners to raise awareness about cultural appropriate and gambling harm, which aim to reduce stigma, build connection with others, educate the Vietnamese community to use their spare time participating in healthy activities to enhance their physical, mental health & wellbeing instead gambling, encourage the Vietnamese community to share their stories how gambling harm have been affected them and their family

We are also working with Temples, Churches, local schools etc in delivering activities/events not only to mitigate gambling harm but also maintain the working relationships with service providers to provide the wholistic service to achieve best possible outcome for the Vietnamese clients.





Celebrate NAIDOC Week
"Understand Aboriginal &
Islander culture" July 2025



Visit Tulip Farm
October 2025



Christmas Party
2024





SES information session in 2024



Independence AUS April 2025



Safe & responsible fishing April 2025



We again send our huge appreciation to our funding body, partnerships, SICMAA's Committee, staff and volunteers for your significant contributions to the successful Hope Program. We also thank you to our Vietnamese clients who have been given us your trust and fantastic determination to work together to prevent gambling harm in the Vietnamese community.

References:

- (1) Theme of gambling harm Awareness week 2024 by Victorian Gambling and Casino Control Commission)

<https://greaterdandenong.vic.gov.au/gambling/gambling-facts>

<https://www.vgccc.vic.gov.au>for-community>gamnling>



Vietnamese Active Living Program

Phiem Tran

In April 2022, SICMAA has been contracted to provide a program to support the Vietnamese care recipients and since that the Vietnamese Active Living Program has been established.

The aims of the program are to provide:

- ❖ A culturally-specific respite option that provides peace of mind for carers knowing that Vietnamese culture, custom, religion and language is respected.
- ❖ Opportunities for participants to interact with others in a culturally meaningful way, sharing language, food and other interests/activities.
- ❖ Support to carers to assist them to maintain their caring role and
- ❖ Improve access to respite and other support services for the Vietnamese people.

At the beginning, the group started with 8 Vietnamese care recipients aged 65 and over, low level of care and resides in specified local councils of the Southern Metropolitan Region. They meet every Tuesdays, Thursdays, and Fridays and a range of culturally appropriate activities are chosen by participants according to their needs and interests. Facilitated by qualified bi-lingual staff, group activities are organized including gentle exercises, arts and crafts, aged related information sessions and support service information sessions as relevant, and outings as well. Outings are arranged monthly or as relevant to the capacity and interests of participants.

It is obvious that participants enjoy all activities in this program, from 8 participants now the group has reached its full capacity with 37 people and we also have a long waiting list with more requests for more people to join in. "Before, I saw myself as an old and hopeless woman who always complained about my age and ill health, however, since coming to this group I feel like I am in another world. I am now busy with learning, outings and chatting, my health is improved a lot, especially I no longer suffer anxiety which is extremely good....". (T.)



Also, SICMAA has a Vietnamese Carer Program funded by Alfred Health Services to provide monthly information sessions (7 sessions/per year) and outings (3 outings/per year) for Vietnamese carers from 2023 to 2025. The aims of this program are to assist carers with information sessions monthly, reduce stress by having gathering together after sessions or outings, and learn ways to care for themselves. Every session attracts more than 30 carers and we have more carers to join in as they have found this program informative and is an opportunity for them to meet other carers, relax, and learn new things. "... since I come to this group, I have learnt a lot through information sessions and also met new friends, I believe this program should continue to give us an opportunity to be happy and recharge our energy as well..." (N.)

I would like to take this opportunity to express my sincere thanks to:

Ms Be Ha OAM, J.P – President of SICMAA and the Committee of Management.

Ms Putheavy Pan, Team Leader, CHSP and Casual/ Pool Staff – Alfred Heath Carer Services and the team: Patricia Konstandakos, Jessica Edwards, Diane Booth, Carol Lau, and Kylie Watt – Community Development Worker who have supported me to perform my portfolio successfully and last but not least,

Thanks to all the participants of the Vietnamese Active Living Group and Carer's Group who actively engage in all group activities and contribute to the success today as well.



Parliament house 09.07.2025





SICMAA's Vietnamese active living group outings



Vietnamese Integrated Family

Violence Service

Chi Lanigan

Funded by the Victorian Department of Families, Fairness and Housing (DFFH)

The Victorian Department of Families, Fairness and Housing funds this vital program to deliver the Integrated Family Violence Service to the Vietnamese community in our region.

Understanding Family Violence

Family and domestic violence refers to any violent, threatening, coercive, or controlling behaviours that occurs in current or past family, domestic, or intimate relationships. It includes, but is not limited to:

- ☐ Physical injury
- ☐ Sexual assault
- ☐ Threats (direct or indirect)
- ☐ Emotional and psychological abuse
- ☐ Economic control
- ☐ Property damage
- ☐ Social isolation
- ☐ Any behaviours that cause a person to live in fear

The term “family violence” is used because it better reflects the extended kinship ties within many cultures, including the Vietnamese community. It encompasses violence between intimate partners as well as violence across generations or among extended family members.

Emerging Challenges in the Vietnamese Community

Increasingly, family conflict and breakdowns in relationships are linked to:

- ☐ Problem gambling
- ☐ Alcohol and drug misuse
- ☐ Financial insecurity
- ☐ Mental health issues such as stress, anxiety, and depression

These factors are contributing significantly to family violence within the Vietnamese community.

Program Objectives and Support Services

SICMAA supports Vietnamese individuals and families affected by family violence, including:



- ☐ Women
- ☐ Men
- ☐ Children and siblings
- ☐ Elderly people
- ☐ Extended family members

Our services include:

- ☐ Assisting with Intervention Orders and developing Safety Plans for those at high risk
- ☐ Emergency support for clients who are separated from perpetrators
- ☐ Referrals to safe housing and family violence refuges
- ☐ Practical support to rebuild lives and develop independence
- ☐ Ongoing counselling, case management, and support
- ☐ Financial and welfare referrals to relevant support services
- ☐ Connection to legal and mainstream family violence services

SICMAA offers these services in a confidential, respectful, culturally informed manner and without the need for interpreters, as we speak the community's language and understand its values.

Our Collaborative Network

To ensure our clients receive holistic support, we work closely with:

- ☐ Courts & Court Networks
- ☐ InTouch Multicultural Centre Against Family Violence
- ☐ Legal Aid Services
- ☐ WAYSS, Uniting services
- ☐ Anglicare Victoria (supporting Beyond the Violence & Parenting Programs)
- ☐ Windermere Child & Family Services (Family Violence Support Packages)
- ☐ Mission Australia (playgroups for children aged 0-5)

These collaborations help us address safety, security, independence, and family wellbeing, while improving parenting and communication strategies within the home.

Challenges Facing Vietnamese Victims

Many clients face barriers such as:

- ☐ Language difficulties
- ☐ Cultural stigma
- ☐ Fear of legal systems
- ☐ Religious or patriarchal pressures



- ☐ Financial dependence
- ☐ Lack of workforce skills
- ☐ Isolation from community
- ☐ Lack of knowledge of available services
- ☐ Low confidence and self-esteem

Some women show great courage in rebuilding their lives and leaving abusive relationships. However, others return due to the complex challenges listed above.

Why SICMAA Makes a Difference

We are a trusted first point of contact for the Vietnamese community in crisis, offering:

- ☐ Deep understanding of Vietnamese cultural backgrounds
- ☐ Bilingual support (no interpreter needed)
- ☐ Ongoing assistance with no time limits
- ☐ High client satisfaction with outcomes
- ☐ Referrals to relevant support services
- ☐ A welcoming, walk-in drop-in centre model

Impact During COVID-19

During the pandemic lockdowns, we adapted by supporting clients via phone and email. Many experienced increased family violence during this time. We referred clients to:

- ☐ Safe Steps
- ☐ InTouch
- ☐ Food Bank Services
- ☐ WAYs and others

After lockdowns, we resumed face-to-face services and continued to provide ongoing support.

Sustainability and Funding Update

Between 2018–2025, due to funding constraints, the service was reduced from two days to one day per week.

Despite this, SICMAA continued to support increasing demand from Vietnamese women and children affected by family violence—assisting with court matters, Centrelink forms, and more.



Looking Forward

We are pleased to announce that the Department of Families, Fairness and Housing (DFFH) has confirmed funding for this program through to July 2028. This vital support allows us to continue helping victims of family violence reclaim their safety, confidence, rights, and independence – rebuilding their lives for a better future.

Finally, I would like to take this opportunity to express my sincere thanks to:

- ❖ Ms. Sue Seymour/Ms. Rachael McRitchie/Ms. Venessa Sierra
Team Leaver/ Adviser/ Agency Performance and System Support/ South
Melbourne Area /South Division
Department of Families, Fairness and Housing (DFFH)
- ❖ Mr. Travis Halliday – Director, Community Operations and Practice Leadership –
DFFH
- ❖ Ms. Be Ha J.P – SICMAA’s President
- ❖ All SICMAA Staff and All Volunteers.



Springvale Infolinkese Mutual Assistance Association Inc

Email: sicmaa.bhg@bigpond.com; Phone 9547 6161

July– September 2025

NEWSLETTER

Special events

NAIDOC week: Xmas in Jule 11/7/25

Daffodil day 22/8/25

Fathers Day Celebration and R U OK Day 11/9/25

AFL Grand final Day 25/9/25

Seeking Help earlier

If you, your family member or friends have been affected by gambling. Please call us on **0423095014**

OUTING

HOTSPRING 4/7/25 & TULIP FARM 19/9/25

Information sessions & Workshops

Metro 3/7/25/25

Winter wellness 24/7/25

Understanding what is OT 31/7/25

Senior rights 7/8/25

Fire safety in Winter 14/8/25

Dementia & hearing loss 28/8/25

Healthy eating 4/9/25



Mindful Gambling

- Think of gambling as entertainment, not a way to make money
- Only gamble with money you can afford to lose
- Set a time limit or alarm
- Take a break
- Don't gamble when you are depressed or upset
- Balance gambling with other activities
- Never chase your losses

Cẩn thận khi chơi cờ bạc

- Hãy nhớ rằng cờ bạc là cách giải trí, không phải là cách kiếm tiền
- Chơi cờ bạc với số tiền bị thua mà không ảnh hưởng đến cuộc sống
- Hãy đặt ra thời gian có giới hạn khi chơi cờ bạc
- Cần có những lúc nghỉ xả hơi trước khi tiếp tục cờ bạc
- Không nên chơi cờ bạc khi tâm lý không ổn định
- Nên quân bình chơi cờ bạc với các thú vui khác
- Không nên cố gỡ gạc khi bị thua



Gambling Activities 2024-2025



South East Family Service

My Dung Nguyen

This program primarily focuses on the family's ability to manage day-to-day living task such as parenting skills, household management, childcare and nurture, child behaviour and the use of support services in the South Eastern region of Melbourne.

The aims of this program are:

- To prevent family violence and child abuse.
- To strengthen family relationships.
- To enhance the safety, confidence, life skills and independence of women.
- To promote family harmony
- To provide referrals for emergency relief

The target group I have been working with is Indo-Chinese families that have children under 18 years old living in City of Greater Dandenong, Casey, and Cardinia. The program has received referrals from different sources such as Centrelink, local schools, community agencies, Community health services, and even requests for help by the families themselves. Issues presented by clients vary in many different ways. The most and common issues are:

- Lack of English language skills
- Court Orders
- Accommodation
- Financial problems
- Family breakdown, generation conflicts between parents and children, and between siblings as well as family violence.
- Children have difficulties at school or are at risk of leaving school
- Mental health and gambling issues
- Lack of knowledge about existing services and legal system
- Cultural barriers in approaching government agencies and using services
- Marginalisation and isolation from the wider community, cultural shock of living and adapting to new life, lack of support from extended family due to living in Australia.
- Lack of knowledge of educational and employment opportunities
- Lack of confidence, low self-esteem due to the above mentioned issues

As an In-home support worker, I have assisted the family to make changes in practical ways and to learn new skills by providing short-term assistance to the family for a time of 6 –8 weeks. Outreach to a family also would be provided at least one a week for 1 to 2 hours. Services have been provided to families to develop strategies for maintaining positive family relations and families with setting boundaries and other parenting skills and at times provide financial and other assistance to families in crisis.



Services are accordingly provided to meet clients' needs as follows:

- Case management
- Assisting and encouraging clients to use services available in the South Eastern areas.
- Advocating on behalf of clients in dealing with departments and agencies such as Centrelink, Alfred Health, Medicare, Child Support, Australian Taxation Office, Family Mediation, Orange Door, local schools, Police, Courts, Department of Families, Fairness and Housing including Child Protection, Victoria Legal Aid, Community Health Services including mental Health Support Services, Job Network agencies etc.
- Referring clients to and supporting them at interviews with other services.
- Empowering women to strengthen their confidence, encouraging them to attend English classes and to develop their career paths and education.
- Crisis intervention in family violence cases/child abuse, providing short to medium term counselling and ongoing support to women and children, home visiting when necessary.
- Working closely with in-home Gambling counselling services as well as Family violence support service in order to support families with these related matters. Liaising with workers from other agencies to set up a supporting network for women and children.
- Organising information sessions for parents.
- Providing positive parenting skill information.

In reviewing the work program, it is proven that this is a vital program that enables me to perform my duties within its framework with limited resources. Besides, this program provides adequately services according to the needs of clients and our community both in case work and community development aspects. The worker also works closely with other in-house programs at SICMAA so we can join programs/activities which benefit clients and the community as a whole. Consultations have been undertaken immediately with SICMAA's Management and South East Family Services Group Manager as soon as there are any issues arise in my work. Finally, I would like to take this opportunity to express my sincere thanks to:

- ❖ Mark De Renzy – Child & Family Services - Manager, Southern Melbourne – Uniting VicTas – Connections
- ❖ Jeremy Moresco – South East Family Services- Uniting Connections Administration Officer – Community Services – Southern Melbourne
- ❖ Be Ha OAM, J.P – President of SICMAA
- ❖ And all staff at SICMAA who support me to fulfill my work.



Conversational English & Computer Classes

John Keyzers

Absences

This teacher was absent from classes for several weeks on two occasions in 2025. First while travelling overseas from mid-April to mid-May, and then for all of August and September because of knee surgery. During my rehabilitation I was lucky to receive a visit from all my friends at SICMAA. Thank you all for coming to see me and for the get-well gifts you gave me.



Visitors at my home in Frankston 28 August 2025

Unfortunately I could not organise a class excursion in 2024, again because I was absent, this time on holiday in Vietnam and Cambodia during most of October.



Conversational English

Conversational English classes take place each Wednesday between 9:30 and 11:30am.

The daily news is an area of interest for many students, so conversations sometimes begin from random observations of things happening in our world. Mostly however, we read and discuss longer articles taken from The Age newspaper on topics related mainly to Health, Human Interest, Lifestyle, Food, Travel and even sometimes Politics, including local government stories.

Individual class members read a section of an article to the group which the group then discusses together. Students ask questions and make comments about what we read. Students are supported with the pronunciation of difficult words, and an explanation of the meaning of complex words or ideas is given when necessary. Quite often the large classroom digital screen is used to help with the explanation of words, ideas or even to look at places in the world mentioned in the article.

Some examples of newspaper stories that we have read and discussed in class during 2025 include:

- The Age, September 1, 2024: *How Vietnamese Australians came to dominate the nail salon industry (see photo below)*



A woman gets her nails done at a Hollywood Nails salon in Ringwood

Dinh Nguyen escaped from Vietnam after more than six years in a “re-education camp” after the fall of Saigon on April 30, 1975



- The Age, April 30, 2025: *When Saigon fell, Dinh Nguyen was condemned to torment beyond imagining (see photo above)*
- The Age, October 23, 2024: *Australia could save \$7 billion by turning homes into hospitals*
- The Age, November 12, 2024: *More Melburnians are moving into apartments. But many are missing this basic feature*
- The Age, November 29, 2024: *Deep in Amish country, women in white hats and aprons churn out Pepe Saya butter*
- The Age, March 20, 2025: *Why sleep is different for men and women – and who gets more*
- The Age, May 05, 2025: *This kind of sleep is essential for a healthy brain. Missing out can be devastating*
- The Age, July 07, 2024: *How a \$2 million bequest paid for the best defence killer cook could buy*
- The Age, July 10, 2025: *20250710 The remarkably unremarkable life of Erin Patterson*
- The Age, August 08, 2025: *20250804 - Want to maintain brain health as you age? Science says follow these simple rules*

We have one rule for this class:

Everyone must laugh and have fun during each lesson!



Computers for Beginners

Computer classes take place each Wednesday between 11:45am and 1:45pm

We have now been learning about computers at SICMAA since 2021. Every student has become more confident and skilled in carrying out a range of tasks using a laptop, as well as their own personal phones which are also used often in class.

In 2025 we have continued making use of the free Federal Government online program called **Be Connected**. The following is an extract from the Be Connected website:





***Be Connected** is an Australian government initiative committed to increasing the confidence, skills and online safety of older Australians. Be Connected aims to empower everyone to use the internet and everyday technology to thrive in our digital world.*


Through the Be Connected online resources, Australians will be able to learn the basics of using digital devices and engaging with the internet, including:

- being safer while online*
- talking to or seeing family and friends who live far away*
- finding new friends who share interests and hobbies*
- connecting with old friends*
- keeping up to date with what's happening in communities and around the world*
- shopping and selling online, safely and securely.*


The **Be Connected** website provides many types of activities at different levels to help older Australians develop their skills. There are now thirty-eight topic areas with each Topic divided into up to ten or more Online Courses. Each course is then made up of four or more activity areas.

Once each student has successfully completed an activity, and a related quiz, they are able to access a **Certificate of Achievement**. The students have now learnt how to download these certificates and to email them to their teacher for printing. There will be many certificates presented at the end of this year!

In 2025 the class have engaged with increasingly difficult topics and activities which have included:

TOPIC	ACTIVITIES
1. All about Android Phones & iPhones 	1. Interactive Guide
	2. Resetting your pre-owned phone
	3. Setting up your new phone
	4. Security & privacy
	5. Accessibility settings
	6. System settings
	7. Quick settings
	8. Notifications
	9. Using the camera
	10. Calls & privacy
	11. Saving & sharing files
	12. Listening to podcasts



2. Identifying and avoiding scams 	1. Avoiding common scams
	2. Phishing scams
	3. Romance scams
	4. Investment scams
	5. Remote access scams
	6. Text or SMS Scams

3. Fun things to do with your photos <i>This topic requires students to take photos with their phones, transfer these to their laptops (in this case via email) and then edit the photos on the laptop. Photos will also be edited on individual phones.</i>	1. What you can do with your photos
	2. Understanding image properties
	3. All about photo editors
	4. Using a photo editor
	5. Creating a gift from a personal photo

Thank you

On Wednesday we finish the Conversational English Class at about 11:30am and while I pack up and prepare for the Computer Class a wonderful lunch appears on the teacher’s desk. Lunch is made by a different class member each week. I very much appreciate this generosity and enjoy the opportunity to sample a range of Vietnamese cuisine. My sincere thanks once again to everyone in the class for providing me with such delicious food, and an especial thank you again to Van Pham for her generosity in making me coffee and tea each week.

I would again like to acknowledge the wonderful SICMAA President, Be Ha, who provides so much support.

I would also like to again thank Hien Skorin who provides invaluable support to the laptop program, and to SICMAA. He is always on call if we need assistance with the laptops.

It has been an absolute pleasure getting to know the students at SICMAA. Their diverse hobbies, interests and eye for accuracy have made this class the most special I have ever had the opportunity to teach. They are constantly challenging each other and me to excel. We can both laugh and have serious conversations, drawing each other into each discussion we have in the classroom. Our lessons have ranged from very concrete conversations about famous people to very abstract conversations about superstition! The wholehearted level of engagement across the students in this organization has made it possible to progress through material quickly and with an extremely high level of language retention. Grammatically, we have primarily spent the year working on past tenses. We started with simple past and have moved all the way up to past perfect progressive this term! I sincerely hope I have the opportunity to continue working with these wonderful students in this fantastic organization for many years to come.

Kindest Regards,
Lindsay Margolis



English Classes SICMAA 2025

Mondays: 9:30am-11:30am

Minh Le
English Teacher

It has truly been a pleasure and a privilege to teach members of our English class at SICMAA. Over the course of the year, we've seen some noticeable improvements in terms of pronunciation and confidence in everyone. Which has been a joy to witness.

I continually explore different methods and approaches to practice the nuances of the English vocabulary, as well as articulating and breaking down ways to improve pronunciation by relating it back to the Vietnamese language.

Looking ahead, I'm excited to continue this journey and support our members in reaching even greater heights, building more confidence in everyday activities that require English. I look forward to further enriching their language skills and fostering a supportive, engaging learning environment.

Thank you for the opportunity to work with such wonderful individuals.





Photo Activities





SPRINGVALE INDOCHINESE MUTUAL ASSISTANCE ASSOCIATION INC.

ABN 11 546 794 608

FINANCIAL REPORT

For the year ended 30 June 2025

Prepared by
Ruby Accountant Pty Ltd
60 Garnsworthy Street
SPRINGVALE VIC 3171

**SPRINGVALE INDOCHINESE MUTUAL ASSISTANCE
ASSOCIATION INC.**

ABN 11 546 794 608

FINANCIAL REPORT

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SPRINGVALE INDOCHINESE MUTUAL ASSISTANCE ASSOCIATION INC.

ABN 11 546 794 608

TRADING, PROFIT AND LOSS STATEMENT

For the year ended 30 June 2025

	2025 \$	2024 \$
INCOME		
DHHS - Family Violence	18,330.91	17,642.73
ACFE/ DJPR Dept. of Jobs...	72,674.80	67,503.00
Uniting Care - Connections	40,040.00	38,576.36
Donations & Contributions	940.00	5,540.00
Members Subscriptions	-	1,200.00
Victorian Responsible Gambling Foundation	203,880.00	200,854.00
Alfred Health Carer Services	369,370.91	331,560.37
Multicultural Senior Grant	-	1,818.18
Bank interests	6,853.27	4,285.54
	712,089.89	668,980.18
EXPENDITURE		
Accounting fees	4,750.00	4,650.00
Advertising	250.00	250.00
Audit fees	1,700.00	1,700.00
Carers + Carers Recipients + Outing	151,697.20	153,215.00
Cleaning	4,035.01	4,428.58
Computer expenses	9,764.49	8,448.97
Depreciation - Plant and equipment	237.93	280.82
Donation	100.00	200.00
Electricity	2,161.65	1,995.18
Forum Health Programs	11,100.00	11,285.08
Gambling Activities	49,700.00	45,708.00
Gas and heating	1,454.73	1,357.78
Hire of Stall or Venue	5,500.00	5,452.40
Internet	1,678.72	1,713.24
Magazines, journals and periodicals	1,145.45	1,201.36
Member Activities + Client Discretionary	28,780.48	27,220.65
Memberships	760.00	740.00
Motor vehicle expenses:	-	-
Traveling expenses	12,889.99	10,461.11
Office supplies	1,778.48	1,599.76
Photocopy Rent + Service	5,300.00	5,160.00
Postage	944.92	917.99
Printing and stationery	18,571.58	28,100.83
Reference materials	500.00	600.00
Registration & Filing fees	350.00	300.00
Rental expenses	5,554.02	5,400.00
Repairs and maintenance	1,020.00	821.81
Seminars + Meeting	20,346.63	21,103.22
Staff amenities	4,800.00	4,760.00
Superannuation	30,195.82	25,464.96

These statements should be read in conjunction with the attached compilation report.

SPRINGVALE INDOCHINESE MUTUAL ASSISTANCE ASSOCIATION INC.

ABN 11 546 794 608

TRADING, PROFIT AND LOSS STATEMENT

For the year ended 30 June 2025

	2025 \$	2024 \$
Teachers Consulting	19,049.91	18,145.01
Telephone, mobile and fax	4,527.84	4,998.92
Volunteers activities	3,136.92	2,952.82
Wages and Salaries	262,571.59	231,500.00
Water	985.00	983.37
Workcover	6,971.29	4,650.74
	674,309.65	637,767.60
SURPLUS FROM ORDINARY ACTIVITIES BEFORE INCOME TAX	37,780.24	31,212.58
Retained surplus at the beginning of the financial year	276,320.27	245,107.69
TOTAL AVAILABLE FOR APPROPRIATION	314,100.51	276,320.27

These statements should be read in conjunction with the attached compilation report.

SPRINGVALE INDOCHINESE MUTUAL ASSISTANCE ASSOCIATION INC.

ABN 11 546 794 608

BALANCE SHEET

As at 30 June 2025

	2025 \$	2024 \$
ASSETS		
Current Assets		
Trade debtors	-	10,608.50
CBA Society Cheque A/C 06 3171 00903494	233,172.69	195,541.20
CBA 063171 50336605	151,535.35	144,846.27
Term Deposit AC50374564	20,164.19	-
	<u>404,872.23</u>	<u>350,995.97</u>
Non-current Assets		
Plant and equipment at cost	21,251.37	21,251.37
Less accumulated depreciation	(19,903.51)	(19,665.58)
Office equipment at cost	52,326.11	52,326.11
Less accumulated depreciation	(52,326.11)	(52,326.11)
	<u>1,347.86</u>	<u>1,585.79</u>
TOTAL ASSETS	<u>406,220.09</u>	<u>352,581.76</u>
LIABILITIES		
Current Liabilities		
Superannuation payable	10,184.50	2,465.54
Provision for GST	10,036.10	10,340.97
PAYG withholding payable	23,173.00	14,729.00
	<u>43,393.60</u>	<u>27,535.51</u>
TOTAL LIABILITIES	<u>43,393.60</u>	<u>27,535.51</u>
NET ASSETS	<u>362,826.49</u>	<u>325,046.25</u>
EQUITY		
Accumulated surplus	314,100.51	276,320.27
Asset revaluation reserve	28,725.98	28,725.98
Members Contributions Funds	20,000.00	20,000.00
	<u>362,826.49</u>	<u>325,046.25</u>
TOTAL EQUITY	<u>362,826.49</u>	<u>325,046.25</u>

These statements should be read in conjunction with the attached compilation report.

SPRINGVALE INDOCHINESE MUTUAL ASSISTANCE ASSOCIATION INC.

ABN 11 546 794 608

STATEMENT OF CHANGES IN EQUITY

As at 30 June 2025

	2025 \$	2024 \$
Total equity at the beginning of the financial year	325,046.25	293,833.67
Surplus attributable to members	37,780.24	31,212.58
Total equity at the end of the financial year	362,826.49	325,046.25

These statements should be read in conjunction with the attached compilation report.

SPRINGVALE INDOCHINESE MUTUAL ASSISTANCE ASSOCIATION INC.

ABN 11 546 794 608

STATEMENT OF RECEIPTS AND PAYMENTS

For the year ended 30 June 2025

	2025 \$	2024 \$
CBA Society Cheque A/C 06 3171 00903494		
Opening account balance	195,541.20	198,709.84
RECEIPTS		
Trade debtors	-	9,984.50
CBA Society Cheque A/C 06 3171 00903494	282,758.67	-
DHHS - Family Violence	-	19,406.99
ACFE/ DJPR Dept. of Jobs...	-	74,253.30
Uniting Care - Connections	-	31,825.50
Donations & Contributions	-	6,740.00
Victorian Responsible Gambling Foundation	-	220,939.40
Alfred Health Carer Services	-	364,716.40
Multicultural Senior Grant	-	2,000.00
Hire of Stall or Venue	-	500.00
	282,758.67	730,366.09
PAYMENTS		
CBA Society Cheque A/C 06 3171 00903494	245,127.18	-
CBA 063171 50336605	-	40,000.00
Superannuation payable	-	9,001.14
GST - Prior years liabilities	-	11,819.00
GST payments / refunds	-	19,727.00
PAYG withholding payable	-	4,281.00
Cleaning	-	7,368.25
Electricity	-	2,194.71
Gas and heating	-	1,493.56
Water	-	837.00
Repairs and maintenance	-	903.99
Office supplies	-	8,909.74
Telephone, mobile and fax	-	5,498.86
Postage	-	679.80
Computer expenses	-	9,293.87
Internet	-	1,884.59
Printing and stationery	-	30,804.09
Magazines, journals and periodicals	-	6,821.50
Reference materials	-	660.00
Memberships	-	577.00
Seminars + Meeting	-	31,568.01
Registration & Filing fees	-	330.00
Audit fees	-	1,650.00
Accounting fees	-	5,115.00
Superannuation	-	22,999.42
Workcover	-	5,115.81

These statements should be read in conjunction with the attached compilation report.

SPRINGVALE INDOCHINESE MUTUAL ASSISTANCE ASSOCIATION INC.

ABN 11 546 794 608

STATEMENT OF RECEIPTS AND PAYMENTS

For the year ended 30 June 2025

	2025 \$	2024 \$
Advertising	-	275.00
Traveling expenses	-	8,687.20
Donation	-	200.00
Gambling Activities	-	98,791.55
Teachers Consulting	-	8,165.35
Hire of Stall or Venue	-	6,547.64
Volunteers activities	-	1,500.00
Forum Health Programs	-	12,203.70
Carers + Carers Recipients + Outing	-	118,676.58
Member Activities + Client Discretionary	-	29,443.71
Salaries	-	216,750.66
Staff amenities	-	2,760.00
	245,127.18	733,534.73
Closing account balance	233,172.69	195,541.20

These statements should be read in conjunction with the attached compilation report.

SPRINGVALE INDOCHINESE MUTUAL ASSISTANCE ASSOCIATION INC.

ABN 11 546 794 608

STATEMENT OF CASH FLOWS

For the year ended 30 June 2025

	Note	2025 \$	2024 \$
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts from customers		786,128.64	729,866.09
Payments to suppliers and employees		(702,746.74)	(665,401.13)
Interest received		6,853.27	4,285.54
Taxes paid		(10,858.04)	(15,814.60)
Net cash provided by operating activities	2	79,377.13	52,935.90
CASH FLOWS FROM FINANCING ACTIVITIES			
Net increase in cash held		57,795.68	(3,168.64)
Cash at the beginning of year		195,541.20	198,709.84
Cash at end of year		253,336.88	195,541.20

These statements should be read in conjunction with the attached compilation report.

Springvale Indochinese Mutual Assistance Association Inc.

STATEMENT BY THE MEMBERS OF THE COMMITTEE OF MANAGEMENT

In the opinion of the Members of the Committee of Management the accounts as set out on the following pages:

- 1 Present fairly the financial position of the Springvale Indochinese Mutual Assistance Association Inc. as at the 30th June, 2025 and the Statement of Financial Position and Operating statement of the association for the year ended on that date in accordance with applicable Australian Accounting Standards and other mandatory reporting requirements.
- 2 At the date of this statement, there are reasonable grounds to believe that the Indochinese Mutual Assistance Association Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:

.....
PRESIDENT


BE HA OAM,

25th September 2025

.....
TREASURER


Thuy Formosa,

25th September 2025

INDEPENDENT AUDIT REPORT

To the members of the Springvale Indochinese Mutual Assistance Association Inc.

Scope

I have audited the attached special purpose financial report of the Springvale Indochinese Mutual Assistance Association Inc. for the year ended 30th June 2025. The Committee of the Indochinese Mutual Assistance Association Inc. are responsible for the preparation and presentation of the financial report and information contained therein. I have conducted an independent audit of the financial report in order to express an opinion on it to the members. No opinion is expressed as to whether the accounting policies used are appropriate to the needs of the members.

The special purpose financial report has been prepared for distribution to the members of the Springvale Indochinese Mutual Assistance Association Inc. so as to fulfil the reporting requirements under the Associations Incorporation's Reform Act 2012. I disclaim any assumption of responsibility for any reliance on this audit report or on the financial statements to which it relates to any person other than the members or for any purpose other than that for which it was prepared.

My audit has been conducted in accordance with Australian Auditing Standards to provide reasonable assurance as to whether the financial report is free of material misstatement. My Procedures included examination, on a test basis, of evidence of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion whether, in all material respects, the financial report is presented fairly in accordance with Australian accounting standards and the Incorporated Association's Reform Act 2012 so as to present a view of the Association which is consistent with my understanding of its financial position and the results of its operations.

Independence

In conducting our audit, I followed applicable independence requirements of Australian professional ethical pronouncements.

Audit Opinion

The Audit opinion expressed in this report has been formed on the above basis.

In my opinion the financial report of the Springvale Indochinese Mutual Assistance Association Inc. presents a true and fair view of the statement of financial position as at 30th June, 2025 and the statement of financial performance of the Association for the year then ended in accordance with applicable Accounting Standards and the Incorporated Associations Reform Act 2012.

Julius Sommers FCPA
Registered Company Auditor No 9092
37 Bordeaux Street
Doncaster Vic 3108
Telephone 0418 356 997

Signature of Auditor.....*Julius Sommers*.....Date *25 Sep 2025*


Springvale Indochinese Mutual Assistance Association Inc.

**AUDITOR'S INDEPENDENCE DECLARATION
TO THE COMMITTEE OF MANAGEMENT OF**

Springvale Indochinese Mutual Assistance Association Inc.

I declare that to the best of my knowledge and belief, during the year ended 30th June 2025 there have been:

- 1) no contraventions of the auditor independence requirements as set out in the Associations Incorporations Reform Act 2012 in relation to the audit; and
- 2) no contraventions of any applicable code of professional conduct in relation to the audit.

Signature: 

Date *25th Sep 2025*

Auditor: Julius Sommers
Registered Company Auditor 9092

P O Box 37 Doncaster Vic 3108
37 Bordeaux Street
Doncaster Vic 3108
Telephone 0418 356 997

ACKNOWLEDGEMENT

SICMAA would like to thank the following organisations and individuals that have helped us over the past 12 months. Your contribution and continued support is very special to us:

- The Chief Executive Officer of the City of Greater Dandenong, Jacqui Wheatherill, Mrs Peta Gillies, Kim Bernado, Rebecca Alberse, Sam Criticos, Bobby Liew, Dominique, Cameron, Trent, Michelle Guhl, Michael Beck, Prue Hawkey, Rhonda Diffey
- The Director of Community Strengthening
- Cr. Jim Memety, Mayor of the City of Greater Dandenong
- City of Greater Dandenong, Lammy Vu Edirisuriya, Acting Business Support Officer - CACLS
- All councilors of the City of Greater Dandenong: Cr Jim Memeti, Cr Angela Long, Cr Sophaneth (Sophie) Tan, Cr Bob Milkovic, Cr Loi Truong, Cr Rhonda Garad, Cr Sean O'Reilly, Cr Tim Dark, and Cr Phillip Danh
- Department of Education and Training – Engagement, Participation and Inclusion Division – Higher Education & Skills – Southern Eastern Victoria Region- Jeremy Brewer – Irene Desiatov – Iwona Jonasz
- Alfreadd Health – Ms Putheavy PAN – Team Leader and the CHSP Team: Patricia Konstandakos, Marina Doyle, Carol Lau, Jessica Edwards, Kylie Watt and Di Boot from Admin Team
- Bolton Clarke – National Account Manager- Ms Kerry Rendell
- RSL Dandenong – Mr. Lance Mc Dermott and Commitee
- Mr Thuan Tran and Freedom Day Club
- The Enterprise Hostel Project Committee
- Department of Health and Human Services, Ms Angela Gunes, Ms. Sue Seymour & Ms. Leyla Besiroglu – Ms Bianca Blair
- Department of Health – Gambler’s Help – Gambling Harms Prevention and Response
 - o Bianca White – Acting Manager
 - o Craig Swift – Acting CEO
 - o Katherine Whetton – Secretary
 - o Heidi Rose - Director
- Uniting Vic & Tas: Connections UnitingCare – Mark De Renzy (Child & Family Service), Jeremy Moresco, and Rabia Sikandara
- Department of Victorian Communities
- Department of Family and Community Services
- Department of Veteran Affairs

- Chinese Cultural Centre of Victoria Lion Dance Troop
 - Australian Taxation Office – Tax Help Program
 - Ethnic Communities Council in Victoria
 - Wayss – Family Violence Support Service
 - Victoria Legal Aid (VLA)
 - Mr Bruce Mildenhall and Vietnamese Museum Australia (VMA)
 - Mrs Vivienne Nguyen, VMC
 - Bwe Thay, VMC
 - Dr Bruce Wong – Foot Solution
 - Mohamed Mohideen, ICV
 - Hường Dương
 - SBS Radio – Vietnamese Program and 2VNR – Hoàng Nam
 - The Springvale Asian Business Association (SABA), Mr Daniel Cheng
 - Mrs Debbie Cottier, Principal of Springvale Rise PS
 - Mrs Minh Thuy Nguyen and The Committee of Management of VASA VIC Inc.
 - Indo-Chinese Elderly Refugees Association
 - Mr Duy Nguyen and the Vietnamese Community in Australia - Vic Chapter
 - Springvale Learning and Activities Centre – Mrs Elena Sheldon
 - Lim's Pharmacy – Mr Richard Lim
 - Loan's Pharmacy – Mrs Loan Ngo
 - Tom Vu, Night-Tech
 - Dang Tho & Mai Huong and Australian Vietnamese Arts Incorporate (AVA)
 - My fellow Executive Committee of Management members for their tremendous support.
 - SICMAA'S staff, co-located staff, visiting workers, volunteers and students for the support and assistance to our Association.
 - And all other contributors to the success of our Association over the years.
- We are indeed honoured to work and associated with you in making our community a better and fairer place for everyone.

*Thank
you*



SIGMAA's Calendar 2026

THÁNG 1 NĂM 2026						
THỨ HAI	THỨ BA	THỨ TƯ	THỨ NĂM	THỨ SÁU	THỨ BẢY	CHỦ NHẬT
			1 13/11	2 14	3 15	4 16
5 17	6 18	7 19	8 20	9 21	10 22	11 23
12 24	13 25	14 26	15 27	16 28	17 29	18 30
19 1/12	20 2	21 3	22 4	23 5	24 6	25 7
26 8	27 9	28 10	29 11	30 12	31 13	

THÁNG 2 NĂM 2026						
THỨ HAI	THỨ BA	THỨ TƯ	THỨ NĂM	THỨ SÁU	THỨ BẢY	CHỦ NHẬT
						1 14/12
2 15	3 16	4 17	5 18	6 19	7 20	8 21
9 22	10 23	11 24	12 25	13 26	14 27	15 28
16 29	17 1/1	18 2	19 3	20 4	21 5	22 6
23 7	24 8	25 9	26 10	27 11	28 12	

THÁNG 3 NĂM 2026						
THỨ HAI	THỨ BA	THỨ TƯ	THỨ NĂM	THỨ SÁU	THỨ BẢY	CHỦ NHẬT
						1 13/1
2 14	3 15	4 16	5 17	6 18	7 19	8 20
9 21	10 22	11 23	12 24	13 25	14 26	15 27
16 28	17 29	18 30	19 1/2	20 2	21 3	22 4
23 5	24 6	25 7	26 8	27 9	28 10	29 11
30 12	31 13					

LỊCH ÂM DƯƠNG

2026

THÁNG 4 NĂM 2026						
THỨ HAI	THỨ BA	THỨ TƯ	THỨ NĂM	THỨ SÁU	THỨ BẢY	CHỦ NHẬT
		1 14/2	2 15	3 16	4 17	5 18
6 19	7 20	8 21	9 22	10 23	11 24	12 25
13 26	14 27	15 28	16 29	17 1/3	18 2	19 3
20 4	21 5	22 6	23 7	24 8	25 9	26 10
27 11	28 12	29 13	30 14			

THÁNG 5 NĂM 2026						
THỨ HAI	THỨ BA	THỨ TƯ	THỨ NĂM	THỨ SÁU	THỨ BẢY	CHỦ NHẬT
				1 15/3	2 16	3 17
4 18	5 19	6 20	7 21	8 22	9 23	10 24
11 25	12 26	13 27	14 28	15 29	16 30	17 1/4
18 2	19 3	20 4	21 5	22 6	23 7	24 8
25 9	26 10	27 11	28 12	29 13	30 14	31 15

THÁNG 6 NĂM 2026						
THỨ HAI	THỨ BA	THỨ TƯ	THỨ NĂM	THỨ SÁU	THỨ BẢY	CHỦ NHẬT
1 16/4	2 17	3 18	4 19	5 20	6 21	7 22
8 23	9 24	10 25	11 26	12 27	13 28	14 29
15 1/5	16 2	17 3	18 4	19 5	20 6	21 7
22 8	23 9	24 10	25 11	26 12	27 13	28 14
29 15	30 16					

Pear of the Horse
Năm Bình Ngô

THÁNG 7 NĂM 2026						
THỨ HAI	THỨ BA	THỨ TƯ	THỨ NĂM	THỨ SÁU	THỨ BẢY	CHỦ NHẬT
		1 17/5	2 18	3 19	4 20	5 21
6 22	7 23	8 24	9 25	10 26	11 27	12 28
13 29	14 1/6	15 2	16 3	17 4	18 5	19 6
20 7	21 8	22 9	23 10	24 11	25 12	26 13
27 14	28 15	29 16	30 17	31 18		

THÁNG 8 NĂM 2026						
THỨ HAI	THỨ BA	THỨ TƯ	THỨ NĂM	THỨ SÁU	THỨ BẢY	CHỦ NHẬT
					1 19/6	2 20
3 21	4 22	5 23	6 24	7 25	8 26	9 27
10 28	11 29	12 30	13 1/7	14 2	15 3	16 4
17 5	18 6	19 7	20 8	21 9	22 10	23 11
24 12	25 13	26 14	27 15	28 16	29 17	30 18
31 19						

THÁNG 9 NĂM 2026						
THỨ HAI	THỨ BA	THỨ TƯ	THỨ NĂM	THỨ SÁU	THỨ BẢY	CHỦ NHẬT
	1 20/7	2 21	3 22	4 23	5 24	6 25
7 26	8 27	9 28	10 29	11 1/8	12 2	13 3
14 4	15 5	16 6	17 7	18 8	19 9	20 10
21 11	22 12	23 13	24 14	25 15	26 16	27 17
28 18	29 19	30 20				



THÁNG 10 NĂM 2026						
THỨ HAI	THỨ BA	THỨ TƯ	THỨ NĂM	THỨ SÁU	THỨ BẢY	CHỦ NHẬT
			1 21/8	2 22	3 23	4 24
5 25	6 26	7 27	8 28	9 29	10 1/9	11 2
12 3	13 4	14 5	15 6	16 7	17 8	18 9
19 10	20 11	21 12	22 13	23 14	24 15	25 16
26 17	27 18	28 19	29 20	30 21	31 22	

THÁNG 11 NĂM 2026						
THỨ HAI	THỨ BA	THỨ TƯ	THỨ NĂM	THỨ SÁU	THỨ BẢY	CHỦ NHẬT
						1 23/9
2 24	3 25	4 26	5 27	6 28	7 29	8 30
9 1/10	10 2	11 3	12 4	13 5	14 6	15 7
16 8	17 9	18 10	19 11	20 12	21 13	22 14
23 15	24 16	25 17	26 18	27 19	28 20	29 21
30 22						

THÁNG 12 NĂM 2026						
THỨ HAI	THỨ BA	THỨ TƯ	THỨ NĂM	THỨ SÁU	THỨ BẢY	CHỦ NHẬT
	1 23/10	2 24	3 25	4 26	5 27	6 28
7 29	8 30	9 1/11	10 2	11 3	12 4	13 5
14 6	15 7	16 8	17 9	18 10	19 11	20 12
21 13	22 14	23 15	24 16	25 17	26 18	27 19
28 20	29 21	30 22	31 23			